

For Commission Use Only:

Case:

06-0106

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint):

Mr. Isaiah & Mrs. Lucinda McMillian

Against (Utility name):

NICOR Gas Company

As to (Reason for complaint)

Over Billing, We were charged three times more on November 8th than we were for October 8th when we used approximately the same in Sauk Village, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

1812 East 218 Str

The service address that I am complaining about is

1812 East 218 Str

My home telephone is

(708) 758-1940

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 758-1940

(Full name of utility company)

NICOR Gas Company

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200-170 This is a formal Complaint regarding overcharges of my gas bill.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

We were overbilled: 10/6/2005 - 11/8/2005 -- 135.73
11/8/2005 - 12/7/2005 284.65
12/7/2005 - 1/5/2006 359.25

Please clearly state what you want the Commission to do in this case:

I want to be treated fairly by the Commission and it's representatives (Carlos Ruiz) who told me that the gas company did not overcharge me, but I know better. I would like the Commission to help me clear up the overbilling.

Date: January 27, 2006
(Month, day, year)

Complainant's Signature

Lucinda McMillian

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

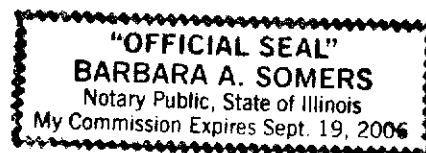
A notary public must witness the completion of this part of the form.

I, Lucinda McMillian, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Lucinda McMillian

Subscribed and sworn/affirmed to before me on (month, day, year) January 28, 2006

Barbara A. Somers
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.